

<b>Title</b>	<b>Describe and apply the principles of quality assurance to diversional and recreational therapy practice</b>		
<b>Level</b>	<b>4</b>	<b>Credits</b>	<b>4</b>

<b>Purpose</b>	People credited with this unit standard are able to exemplify and apply quality assurance actively in diversional and recreational therapy workplaces.
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<b>Classification</b>	Community Support > Diversional Therapy
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<b>Available grade</b>	Achieved
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<b>Entry information</b>	
<b>Critical health and safety prerequisites</b>	Prerequisite: Unit 23918, <i>Describe the philosophy, purpose, and benefits of diversional therapy, and the role and skills of diversional therapists</i> , or demonstrate equivalent skills and knowledge.

### Guidance Information

- 1 In this sector, support given to a person should be provided in a manner that maximises the independence of that person. Support must be appropriate to the needs of the person and utilise existing strengths and, wherever possible, optimise the use of the local community. Performance of the elements of this unit standard must fit within these broad parameters.
- 2 This unit standard cannot be assessed against in a simulated environment. It is required that people seeking credit for this unit standard demonstrate competence and be assessed in the workplace: through paid or unpaid employment, or in placements in a service provider workplace negotiated by an education provider.
- 3 An ability to integrate theory with practice in the workplace must be demonstrated.
- 4 Definitions:

*Organisation's policies and procedures* are the policies and procedures of the employing organisation of the employee and include ethical codes, standards, and requirements of this organisation and any other organisation(s) involved.

*Person/consumer* in the context of this unit standard means someone accessing health care services in different types of settings such as - but not limited to -

disability, mental health, DHB, aged care facility or in a private home – their own or belonging to a friend, group, or family member.

5 The current version of the following legislation, codes, and documents must be complied with - including, but not limited to -

- Treaty of Waitangi;
- *New Zealand Society of Diversional and Recreational Therapists' Standards of Practice and Code of Ethics*. Available from <https://diversionaltherapy.net.nz/>;
- Mental Health (Compulsory Assessment and Treatment) Act 1992;
- New Zealand Public Health and Disability Act 2000;
- Health and Disability Services (Safety) Act 2001;
- New Zealand Health Strategy 2016;
- New Zealand Disability Strategy 2001;
- Health and Safety at Work Act 2015;
- Privacy Act 1993;
- Accident Compensation Act 2001;
- Universal Declaration of Human Rights (Art. 24), based on the declaration proclaimed by the United national General Assembly in Paris on 10 December 1948;
- United Nations Principles for Older Persons 1991, based on declaration of rights by the International Federation on Ageing (IFA);
- Health and Disability Commissioner (The Code of Health and Disability Services Consumers' Rights) Regulation 1996;
- New Zealand Positive Ageing Strategy 2001;
- He Korowai Oranga: Māori Health Strategy 2013/14;
- Palliative Care Strategy 2001;
- Crimes Act 1961, ss 2, 150A, 151, 195, 195A (changes to the Crimes Act introduced in 2012 mean that certain people are legally responsible for protecting a vulnerable adult from injury);
- Age Concern New Zealand Annual Report 2016-17;
- Dementia Declaration 2019.

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## Outcomes and performance criteria

### Outcome 1

Describe the principles of quality assurance as they relate to diversional and recreational therapy practice.

### Performance criteria

1.1 Current theories and principles of quality assurance are described in relation to diversional and recreational therapy practice.

Range quality control, quality assurance, continuous improvement, consumer satisfaction.

**Outcome 2**

Apply the principles of quality assurance to diversional and recreational therapy practice.

**Performance criteria**

2.1 The techniques used to apply the principles of quality assurance relate to consumer support and care in a diversional and recreational therapy care setting.

Range monitoring, assessment, intervention, evaluation, feedback, re-evaluation, documentation, quality circle, survey, audit.

2.2 The effectiveness of the role of a diversional and recreational therapist is determined in accordance with the application of the principles of quality assurance.

Range may include - but is not limited to – programme, activities, access, staff, environment, organisation’s policies and procedures, environment, reporting.

2.3 Documented information includes accurate, quantitative and qualitative information that enables recommendations for change to be made in accordance with the principles of quality assurance.

2.4 Review of documentation, which includes consumer satisfaction records, enables activities and/or therapies to be modified to meet any identified needs in accordance with the principles of quality assurance and aligns with the Treaty of Waitangi.

Range environment, programmes, access, staff.

<b>Planned review date</b>	31 December 2024
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	29 August 1996	N/A
Review	2	19 October 1999	N/A
Review	3	17 April 2009	N/A
Review	4	MM 2019	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0024
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This CMR can be accessed at <https://www.nzqa.govt.nz/framework/search/index.do>.

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### Comments on this unit standard

Please contact Careerforce [info@careerforce.org.nz](mailto:info@careerforce.org.nz) if you wish to suggest changes to the content of this unit standard.