

<b>Title</b>	<b>Support a person to identify aspirations and needs in a health, disability, or community setting</b>		
<b>Level</b>	<b>5</b>	<b>Credits</b>	<b>10</b>

<b>Purpose</b>	People credited with this unit standard are able to: exchange information with a person; support a person to identify personal goals, desired outcomes, and preferences; support a person to identify personal resources; and support a person to identify support needs, in a health, disability, or community setting.
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<b>Classification</b>	Health, Disability, and Aged Support > Community Support Services
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### Guidance Information

- 1 *Support* should aim to maintain, improve, or restore a consumer's independence and/or interdependence; utilise the consumer's existing strengths; and – where possible – utilise the resources of the local community.
- 2 Legislation and codes relevant to this unit standard include:
  - Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996;
  - Health and Disability Services (Safety) Act 2001;
  - Health and Safety at Work Act 2015;
  - Human Rights Act 1993;
  - Privacy Act 1993.
- 3 New Zealand Standards relevant to this unit standard include:
  - NZS 8134.0:2008 Health and disability services Standards – Health and disability services (general) Standard;
  - NZS 8134.1:2008 Health and disability services Standards – Health and disability services (core) Standards;
  - NZS 8134.2:2008 Health and disability services Standards – Health and disability services (restraint minimisation and safe practice) Standards;
  - NZS 8134.3:2008 Health and disability services Standards – Health and disability services (infection prevention and control) Standards;
  - NZS 8158:2003 Home and Community Support Sector Standard;

All standards are available from <https://www.standards.govt.nz/>
- 4 This unit standard cannot be assessed against in a simulated environment. For assessment, candidates must demonstrate competence in the workplace through paid or unpaid employment, or in placements in a service provider workplace negotiated by an education provider.
- 5 When a person can make a decision to involve family/whānau or support networks, that decision will be of the person receiving the service.

## 6 Definitions:

- *Organisation's policies and procedures* are the policies and procedures of the employing organisation of the candidate and include ethical codes, standards, and other organisational requirements.
- *A health, disability, or community setting* refers to a person accessing services at either a residential care facility or in a home belonging to the person, a friend, group, or family member.
- *Support Network* is a generic term that means any individual and/or group of people, that acts as a support for the person. It may include a welfare guardian or a designated advocate. Where the person can communicate a preference the support network must be chosen by them.
- *Personal resources* may include but are not limited to a person's personal strengths, physical state, financial resources, social engagement (community and family/whānau, friends), spirituality, intellectual ability.
- *Support needs* may include, but are not limited to:  
*Natural supports* refer to any assistance, relationships, or interactions provided to a person by families/whānau, friends, peers, co-workers, or community volunteers. In a specifically Māori context, natural supports may include but are not limited to: kaumātua, kuia, tohunga, whānau, iwi, and hapū.  
*Community supports* refer to a range of services (both funded and unfunded) that assist people to live in a supported community environment. For example, the Ministry of Health's funded 'Home and Community Support Services', Supported Living' and 'Individualised Funding'.

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## Outcomes and performance criteria

### Outcome 1

Exchange information with a person in a health, disability, or community setting.

Range may include but is not limited to – history, contact details, information to verify eligibility.

### Performance criteria

- 1.1 Information is exchanged in terms of processes and respective roles and responsibilities.
- 1.2 Information is gathered and documented in accordance with the requirements expressed by the person, relevant legislation, and/or the person's family/whānau, or support networks.
- 1.3 Information is documented in accordance with the organisation's policies and procedures.

**Outcome 2**

Support a person to identify personal goals, desired outcomes, and preferences in a health, disability, or community setting.

**Performance criteria**

- 2.1 The person is supported in terms of the identification of achievable personal goals and preferred outcomes.
- 2.2 Information gathered and documented accords with the requirements expressed by the person, and/or the person's family/whānau, or support networks.
- 2.3 Information is documented in accordance with the organisation's policies and procedures.

**Outcome 3**

Support a person to identify personal resources in a health, disability, or community setting.

**Performance criteria**

- 3.1 Resources are identified and meet the requirements of the person, and/or the person's family/whānau, or support networks.
- 3.3 Resources are documented in accordance with the organisation's policies and procedures.
- 3.4 Access to resources is explained in terms of potential barriers and possible options.

**Outcome 4**

Support a person to identify support needs in a health, disability, or community setting.

**Performance criteria**

- 4.1 Support needs are identified and prioritised in accordance with the person's choices.
- 4.2 The need for specialised assessment is identified and actioned in accordance with the organisation's policies and procedures.
- 4.3 Information gathered on support needs accords with the person's choices, relevant external reports, and specialised assessments.
- 4.4 Support needs are documented in accordance with the organisation's policies and procedures.

- 4.5 Potential sources of funding for support needs are documented in accordance with the organisation's policies and procedures and delegated authority.

<b>Planned review date</b>	31 December 2024
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#### Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	20 March 2008	31 December 2021
Revision	2	21 January 2011	31 December 2021
Review	3	MM 2020	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0024
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This CMR can be accessed at <https://www.nzqa.govt.nz/framework/search/index.do>.

#### Comments on this unit standard

Please contact Careerforce [info@careerforce.org.nz](mailto:info@careerforce.org.nz) if you wish to suggest changes to the content of this unit standard.