

Title	Identify support services and resources within the community		
Level	2	Credits	2

Purpose	<p>This unit standard addresses the range of support services and resources available within the community. It is designed for people commencing work in human services.</p> <p>People credited with this unit standard are able to identify community services and resources by surveying community support services, with particular reference to Pakeha and Māori cultures.</p>
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Classification	Core Generic > Self-Management
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Available grade	Achieved
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Guidance Information

- 1 Legislation and Codes relevant to this unit standard includes but is not limited to:
 - Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996;
 - Health and Safety at Work Act 2015.

- 2 Assessment notes:

All activities must comply with any policies, procedures, ethical codes and standards and requirements of the organisations involved.

All activities must comply with any relevant cultural, legislative and/or regulatory requirements including the rights and responsibilities of the disabled as outlined in the Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996, and the Health and Safety at Work Act 2015.

Outcomes and performance criteria

Outcome 1

Identify personal support needs.

Performance criteria

- 1.1 Personal support needs are identified.

Range	social, emotional, cultural, spiritual, educational, financial, vocational, recreational, physical.
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1.2 Resources for meeting personal support needs are documented.

Range informal through to the more formalised forms of support.

Outcome 2

Survey support services in the local community.

Performance criteria

2.1 The main local community support services are listed.

Range government, national voluntary, local voluntary, private, tikanga Māori services.

2.2 Information obtained is from a wide range of material and resources.

Range community websites and social media, Yellow Pages, Citizens Advice Bureaux, noticeboards, public libraries, doctors' waiting rooms, information counters, whānau, runanga.

2.3 Two services are selected, and a detailed account of the support service is presented giving information on name of service, location, hours of operation, stated aims, cost, access to service, target population, and services provided.

Planned review date	31 December 2024
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	21 March 1995	31 December 2021
Revision	2	28 August 1996	31 December 2021
Revision	3	8 November 1996	31 December 2021
Revision	4	17 November 1999	31 December 2021
Revision	5	21 March 2000	31 December 2021
Revision	6	25 September 2001	31 December 2021
Rollover and Revision	7	20 May 2008	31 December 2021
Revision	8	20 March 2009	31 December 2021
Review	9	MM 2020	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <https://www.nzqa.govt.nz/framework/search/index.do>

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.