

Guidance notes for the Graduate Profile Outcomes

New Zealand Certificate in Cleaning (Level 2) with optional endorsement in Health Care Facilities Cleaning

Graduates of this qualification will be able to:		Guidance for Programme owners and developers The following guidance was provided by the sector during qualification review consultation.
1	Apply knowledge of organisational processes to carry out generic cleaning duties. 23 Credits	The Health and Wellbeing sector expects that programmes will include: <ul style="list-style-type: none"> - Demonstrating and understanding the correct use of product and equipment, - cleaning of bathrooms/toilet facilities, hard surfaces, floors - time management - general contamination prevention/infection control.
2	Apply knowledge of cleaning product, equipment and processes to maintain safety of themselves, others, and the environment when performing cleaning services. 10 Credits	The Health and Wellbeing sector expects that programmes will include: <ul style="list-style-type: none"> - Cleaning product risks and hazards - Personal and people safety and injury prevention - Safe waste disposal - Identifying hazards - following emergency procedures - reporting incidents.
	Communicate within the boundaries of own role when working as a cleaner. 5 Credits	The Health and Wellbeing sector expects that programmes will include: <ul style="list-style-type: none"> - Demonstrating knowledge of customer service - maintaining client confidentiality - knowing the limits of their role and when to contact their supervisor.
4	Employ knowledge of organisational processes to apply security procedures. 2 Credits	The Health and Wellbeing sector expects that programmes will include: <ul style="list-style-type: none"> - Applying security requirements.
Graduates of the Health Care Facilities Cleaning optional endorsement will be able to:		Guidance for Programme owners and developers
5	Apply infection control and contamination prevention procedures, when working as a cleaner, under supervision. 5 Credits	The Health and Wellbeing sector expects that programmes will include: <ul style="list-style-type: none"> - knowledge of guidelines and policies that apply in the Health Care Facilities setting in which this outcome is assessed.