

Guidance notes for the Graduate Profile Outcomes

New Zealand Certificate in Cleaning (Level 3) with optional strands in Specialist Cleaning and Supervision

Graduates of this qualification will be able to:		Guidance for Programme owners and developers The following guidance was provided by the sector during qualification review consultation.
1	Apply knowledge of cleaning products, equipment and current methodologies to carry out cleaning duties autonomously and effectively. 30 Credits	The Health and Wellbeing sector expects that programmes will include: <ul style="list-style-type: none"> - Working independently - Identifying and removing common stains - Waste and recycling disposal and may include: <ul style="list-style-type: none"> - Applying general knowledge of infection control - Cleaning carpets - Cleaning hard floors - Other specialisations
2	Apply knowledge of health and safety legislative requirements when responding to risks for themselves and others in the workplace, and for the general public, when working as a cleaner. 10 Credits	The Health and Wellbeing sector expects that programmes will include: <ul style="list-style-type: none"> - Hazard identification - Electrical equipment safety - Cleaning product safety - Incident reporting
3	Communicate effectively in a workplace setting when working as a cleaner. 5 Credits	The Health and Wellbeing sector expects that programmes will include: <ul style="list-style-type: none"> - Being part of a team or group - Contributing as part of a team - Evaluation and reporting - Cultural safety
Specialist Cleaning Strand		
4	Apply knowledge of a specialised part of the cleaning industry and organisational processes to carry out cleaning duties related to that specialism. 10 Credits	Specialisms may include: <ul style="list-style-type: none"> - Contagion and specialised infection control - Cleaning in a food production facility - Cleaning in high risk environments - Cleaning carpets and textiles - Cleaning hard floor surfaces - Cleaning high traffic specialist cleaning (e.g. medical centres, ECE centres, schools) - Glass and window cleaning (not at heights)

Supervision Strand

5

Apply knowledge of organisational policies and procedures to provide direction to a team of cleaners.

10 Credits

The Health and Wellbeing sector expects that programmes will include:

- Supervising a team of cleaners