

Title	Demonstrate knowledge of communication, reporting, and record keeping for urban pest management		
Level	3	Credits	3

Purpose	People credited with standard can demonstrate knowledge of communication, reporting, and record-keeping for urban pest management
----------------	---

Classification	Pest Management > Urban Pest Management
-----------------------	---

Available grade	Achieved
------------------------	----------

Guidance Information

1 Definition

Urban Pest Management is the management of pests in built environments.

2 Range

Urban pest management includes pre- and post-service procedures;

Evidence generated for assessment against this standard must reflect relevant organisational requirements, including

- the application of documented procedures available in the workplace;
- instructions to staff on health and safety policy procedures and methods;
- applicable codes of practice.

Evidence generated for assessment against this standard must reflect the requirements of:

- Animal Welfare Act 1999;
- Arms Act 1983
- Biosecurity Act 1993
- Contract and Commercial Law Act 2017
- Food Act 2014
- Hazardous Substances and New Organisms Act 1996 (HSNO)
- Health and Safety at Work Act 2015 (HSWA)
- Resource Management Act 1991
- Hazardous Substances (Hazardous Property Controls) Notice 2017
- Applicable Australia/New Zealand standards available at www.standards.govt.nz
- Territorial and local authority bylaws;

Superseding legislation or guidelines will apply for assessment against this standard.

3 References

Environmental Protection Authority. Hazardous Substances (Hazardous Property Controls) Notice 2017. Retrieved from <https://www.epa.govt.nz/>;

A.E.P.M.A/P.M.A.N.Z. (2014), *A Code of Practice for Pest Management in the Food Industry in Australia & New Zealand* (2nd ed.). Australia Environmental Pest

Managers Association Ltd/Pest Management Association of New Zealand
www.aepma.com.au/Codes-of-Practice);
 Doggett, Stephen L. (2013). *A Code of Practice for the Control of Bed Bug Infestations in Australia* (4th ed.) Australia Environmental Pest Managers Association
 Ltd/Institute of Clinical Pathology and Medical Research
www.aepma.com.au/Codes-of-Practice).

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of communication for an urban pest management service.

Performance criteria

1.1 Communication requirements for an urban pest management service are identified and explained.

Range requirements include – organisational, good practice, legislative, health and safety.

Outcome 2

Demonstrate knowledge of reporting and record-keeping for urban pest management.

Performance criteria

2.1 General reporting and record-keeping requirements for urban pest management are identified and explained.

Range requirements include – organisational, good practice, legislative, health and safety.

2.2 Reporting and recording keeping requirements are identified and explained for a selected urban pest management service.

Replacement information	This unit standard replaced unit standard 3256.
--------------------------------	---

Planned review date	dd MMMM yyyy
----------------------------	--------------

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	16 April 2015	TBC
Revision	2	31 May 2018	TBC
Review	3	Dd Month yyyy	N/A

Consent and Moderation Requirements (CMR) reference	0024
--	------

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact the SSB ssb@email.address if you wish to suggest changes to the content of this unit standard.