

Title	Undertake an urban pest management service		
Level	3	Credits	14

Purpose	A person credited with this standard can undertake an urban pest management service.
----------------	--

Classification	Pest Management > Urban Pest Management
-----------------------	---

Available grade	Achieved
------------------------	----------

Guidance Information

1 This standard can be used as evidence towards qualification as an urban pest management contractor under the EPA Hazardous Substances (Hazardous Property Controls) Notice 2017.

2 This standard is intended for on-job assessment under normal working conditions, but assessment for bedbug and flea infestation can be undertaken in simulated conditions.

3 Definitions
Urban Pest Management is the management of pests in built environments.

4 Range
Urban pest management includes pre- and post-service procedures.

Pests must include – cockroaches, flies, rodents, spiders, ants, bedbugs, fleas, silverfish.

Pests may also include – timber pests (termites, borers, beetles, fungal decay); insect pests of commerce, industry, accommodation and recreation (lice, fabric and paper pests, flies, mosquitoes, midges, stored-food pests); other arthropods (ticks, mites, centipedes, slaters, millipedes, sand-hoppers, beetles); and vertebrate pests (rats, mice, birds, possums, feral cats, rabbits, mustelids).

Evidence is required for two different chemical or non-chemical techniques for each pest.

Evidence generated for assessment against this standard must reflect relevant organisational requirements, including

- the application of documented procedures available in the workplace
- instructions to staff on health and safety policy procedures and methods
- applicable codes of practice
- applicable Australia/New Zealand standards.

Evidence generated for assessment against this standard must reflect the requirements of:

- Animal Welfare Act 1999
- Arms Act 1983
- Biosecurity Act 1993
- Consumer Guarantees Act 1993
- Contract and Commercial Law Act 2017
- Food Act 2014
- Hazardous Substances and New Organisms Act 1996
- Health and Safety at Work Act 2015
- Resource Management Act 1991
- Hazardous Substances (Hazardous Property Controls) Notice 2017
- Territorial and local authority bylaws.

Superseding legislation or guidelines will apply for assessment against this standard.

5 References

Environmental Protection Authority. Hazardous Substances (Hazardous Property Controls) Notice 2017. Retrieved from <https://www.epa.govt.nz/>;
 A.E.P.M./P.M.A.N.Z. (2014), *A Code of Practice for Pest Management in the Food Industry in Australia & New Zealand* (2nd ed.). Australia Environmental Pest Managers Association Ltd/Pest Management Association of New Zealand (www.aepma.com.au/Codes-of-Practice);
 Doggett, Stephen L. (2013). *A Code of Practice for the Control of Bed Bug Infestations in Australia* (4th ed.) Australia Environmental Pest Managers Association Ltd/Institute of Clinical Pathology and Medical Research (www.aepma.com.au/Codes-of-Practice)
 P.M.A.N.Z. (2011), *The Control and Safe Use of Fumigants (Version 2.0)* Pest Management Association of New Zealand (www.pmanz.nz).

Outcomes and performance criteria

Outcome 1

Undertake an urban pest management service.

Performance criteria

1.1 Plant required for an urban pest management service is checked and prepared.

Range	plant includes – any machinery, vehicle, vessel, aircraft, equipment (including personal protective equipment), appliance, container, implement, or tool; and any component of any of those things; and anything fitted or connected to any of those things; personal protective equipment – means anything used or worn by a person (including clothing) to minimise risks to the person's health and safety; and includes air-supplied respiratory equipment.
-------	---

- 1.2 An urban pest management service procedure is carried out.
Range includes – personal, client, and environmental safety.
- 1.3 Service-related communication requirements are completed.
- 1.4 Reporting and record-keeping requirements are completed.

Replacement information	This unit standard and unit standard 28788 replaced unit standard 3254, unit standard 3257, unit standard 3258 and unit standard 3259.
--------------------------------	--

Planned review date	dd MMMM yyyy
----------------------------	--------------

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	16 April 2015	TBC
Revision	2	31 May 2018	TBC
Review	3	Dd mmmm yyyy	N/A

Consent and Moderation Requirements (CMR) reference	0024
--	------

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact the SSB ssb@email.address if you wish to suggest changes to the content of this unit standard.