

<b>Title</b>	<b>Recognise and describe responses to vulnerability and abuse in a health or wellbeing setting</b>		
<b>Level</b>	<b>3</b>	<b>Credits</b>	<b>5</b>

<b>Purpose</b>	<p>This unit standard is for people providing services in a health or wellbeing setting.</p> <p>People credited with this unit standard are able to: recognise signs of vulnerability in a health or wellbeing setting; recognise indicators of abuse in a health and wellbeing setting, and describe responses to vulnerability and suspected cases of abuse in a health and wellbeing setting.</p>
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<b>Classification</b>	Health, Disability, and Aged Support > Health and Disability Principles in Practice
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<b>Available grade</b>	Achieved
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### Guidance Information

- 1 Legislation and Code relevant to this unit standard include but are not limited to:
  - Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996 (the Code of Rights);
  - Crimes Act 1961;
  - Health and Disability Services (Safety) Act 2001;
  - Health and Safety at Work Act 2015;
  - Human Rights Act 1993;
  - Oranga Tamariki Act 1989;
  - Privacy Act 1993;
  - Vulnerable Children Act 2014.
- 2 New Zealand Standards relevant to this unit standard:
  - NZS 8134.0:2008 *Health and disability services (general) Standard*;
  - NZS 8134.1:2008 *Health and disability services (core) Standards*;
  - NZS 8134.3:2008 *Health and disability services (infection prevention and control) Standards*;
  - NZS 8158:2003 *Home and community support sector Standard*; available at <https://www.standards.co.nz/>
- 3 Definitions:
 

*Organisational policies and procedures* – policies, procedures, and methodologies of an organisation. They include legislative and regulatory requirements which may apply across an organisation, a specific site, or a workplace. Requirements are documented in organisational health and safety plans, contract work programmes, quality assurance programmes, policies, and procedural documents.

*Person* – a person accessing services. Other terms used for ‘person’ may include client, consumer, customer, patient, individual, resident, tūroro, or tangata whai ora.

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## Outcomes and performance criteria

### Outcome 1

Recognise signs of vulnerability in a health or wellbeing setting.

#### Performance criteria

1.1 Factors which contribute to vulnerability are described in terms of how they increase the likelihood of abuse or harm.

Range factors may include but are not limited to - age, frailty, isolation, cognitive impairment, lack of natural supports, physical impairment, mental health, other impairment; evidence is required of three factors.

1.2 Types of vulnerability are described in terms of their relationship to potential abuse or harm.

Range types of vulnerability must include but are not limited to – physical, emotional, financial.

### Outcome 2

Recognise indicators of abuse in a health and wellbeing setting.

#### Performance criteria

2.1 Types of abuse are described in terms of observable indicators.

Range types of abuse must include but are not limited to – sexual, physical, emotional, neglect, financial; evidence is required of two indicators for each type of abuse.

2.2 The relationship between the abuser and the person being abused is described in terms of the power imbalance.

2.3 Potential long-term effects of abuse on a person’s health and wellbeing are described.

Range potential long-term effects may include but are not limited to – physical, emotional, psychosocial, cognitive, environmental, psychological; evidence is required of five potential effects.

### Outcome 3

Describe responses to vulnerability and suspected cases of abuse in a health and wellbeing setting.

#### Performance criteria

3.1 Procedures for responding to vulnerability are described in terms of organisational policies and procedures, including how the rights of the person being supported can be respected.

Range rights may include but are not limited to – privacy, dignity, autonomy.

3.2 Procedures for recording and reporting suspected cases of abuse, and supporting a person who has disclosed abuse, are described in accordance with organisational policies and procedures.

<b>Replacement information</b>	This unit standard replaced unit standard 1836.
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<b>Planned review date</b>	31 December 2025
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#### Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	16 April 2015	31 December 2021
Rollover and Revision	2	24 October 2019	31 December 2021
Review	3	MM 2020	

<b>Consent and Moderation Requirements (CMR) reference</b>	0024
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This CMR can be accessed at <https://www.nzqa.govt.nz/framework/search/index.do>

#### Comments on this unit standard

Please contact Careerforce [info@careerforce.org.nz](mailto:info@careerforce.org.nz) if you wish to suggest changes to the content of this unit standard.