

<b>Title</b>	<b>Demonstrate knowledge of advocacy and self-advocacy in a health or wellbeing setting</b>		
<b>Level</b>	<b>3</b>	<b>Credits</b>	<b>4</b>

<b>Purpose</b>	<p>This unit standard is for people providing services in a health or wellbeing setting.</p> <p>People credited with this unit standard are able to:</p> <ul style="list-style-type: none"> <li>• <del>Describe</del> <u>Describe</u> advocacy and self-advocacy;</li> <li>• <del>and apply strategies to</del> <u>Demonstrate</u> behaviours that <u>support</u> advocacy and/or <del>support</del> self-advocacy for a person being supported, <del>in a health or wellbeing setting.</del></li> </ul>
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<b>Classification</b>	Health, Disability, and Aged Support > Community Support Services
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<b>Available grade</b>	Achieved
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## Guidance Information

- 1 Legislation and Codes relevant to this unit standard include but are not limited to:
  - ~~Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996 (the Code of Rights);~~
  - ~~Health and Disability Services (Safety) Act 2001;~~
  - ~~Health and Safety at Work Act 2015;~~
  - ~~Human Rights Act 1993;~~
  - ~~Privacy Act 1993.~~
- 2 New Zealand Standards relevant to this unit standard ~~include but are not limited to:~~
  - ~~NZS 8134.0:2008 *Health and disability services Standards—Health and disability services (general) Standard;*~~
  - ~~NZS 8134.1:2008 *Health and disability services Standards—Health and disability services (core) Standards;*~~
  - ~~NZS 8134.3:2008 *Health and disability services Standards—Health and disability services (infection prevention and control) Standards;*~~
  - ~~NZS 8158:2012 *Home and community support sector Standard;* available at <https://www.standards.co.nz/>;~~

~~3—In the context of this unit standard, support should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a client's health and wellbeing needs to be met.~~

## 34 Definitions:

- *Health or wellbeing setting* includes but is not limited to: the aged care, acute care community support, disability, mental health, and social services sectors.
- *Organisational policies and procedures* – policies, procedures and methodologies of an organisation. – They include legislative and regulatory requirements which may apply across a companyan organisation, a specific site, or a workplace. – Requirements are documented in the company'sorganisational health and safety plans, contract work programmes, quality assurance programmes, policies and procedural documents.
- Person – a person accessing services. – Other terms used for the 'person' may include client, consumer, customer, patient, individual, resident, service user, tūroro or tangata whai ora.
- Support should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a person's health and wellbeing needs to be met.
- Benefits may include but are not limited to: empowerment, respect for the person's choices and decision-making, individualised care.
- Behaviours that support advocacy and/or self-advocacy may include but are not limited to: listening, problem solving, responsiveness, assertion, challenging stigma and discrimination, negotiation, networking, accessing and assessing information and resources, conflict resolution, identifying and assessing risk.

45 Demonstration of knowledge and skills must be in accordance with relevant organisational policies and procedures.

5 Evidence for the practical components of this unit standard must be gathered in the health and wellbeing workplace.

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## Outcomes and performance criteria

### Outcome 1

Describe advocacy and self-advocacy ~~in a health or wellbeing setting.~~

### Performance criteria

~~1.1~~ ~~Role of an advocate~~ Advocacy is described in terms of its key aspects.

~~1.2~~ ~~The significance of~~ Self-advocacy is described in terms of its significance in any advocacy interaction.

~~1.3~~

~~1.3~~ ~~Advocacy and self-advocacy are described in terms of their differences.~~

~~1.61.2~~ Range ~~evidence is required of two differences.~~

~~1.34~~ The benefits of ~~The advocacy and self-advocacy for the person being supported are concepts of empowerment and disempowerment are described in terms of their relationship to advocacy and self-advocacy.~~

Range ~~two benefits for each.~~

~~1.5 The concept of respect for the person’s choices and decision-making is described in terms of advocacy and self-advocacy.~~

**Outcome 2**

~~Apply strategies to~~Demonstrate behaviours that support advocacy and/or advocate and/or support self-advocacy for a person being supported in a health or wellbeing setting.

**Performance criteria**

2.1 ~~Behaviours that support advocacy and/or self-advocacy~~ Strategies are demonstrated selected and applied to advocate and/or support self-advocacy for the person being supported.

Range ~~may include but is not limited to – listening, problem solving, responsiveness, assertion, challenging stigma and discrimination, negotiation, networking, accessing and assessing information and resources, conflict resolution, identifying and assessing risk;~~  
evidence is required of the application of three behaviours strategies to one advocacy and/or self-advocacy situation.

2.2 Advocacy and/or support for self-advocacy process contributes to empowerment and meeting the choices and/or decisions of the person being supported.

~~2.3 Advocacy and/or support for self-advocacy process is in accordance with empowerment processes.~~

2.34 ~~Advocacy and/or support for self-advocacy ensures respect for the person being supported in accordance with organisational policies and procedures.~~

<b>Planned review date</b>	31 December 202 <u>5</u> 4
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	25 October 2007	31 December 2017
Revision	2	21 January 2011	31 December 2017
Review	3	16 April 2015	<u>31 December 2022</u> N/A
Rollover and Revision	4	26 September 2019	<u>31 December 2022</u> N/A
<u>Review</u>	<u>5</u>	<u>MM 2020</u>	

<b>Consent and Moderation Requirements (CMR) reference</b>	0024
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This CMR can be accessed at <https://www.nzqa.govt.nz/framework/search/index.do>.

**Comments on this unit standard**

Please contact Careerforce [info@careerforce.org.nz](mailto:info@careerforce.org.nz) if you wish to suggest changes to the content of this unit standard.