

<b>Title</b>	<b>Provide support to people from different cultures in a health or wellbeing setting</b>		
<b>Level</b>	<b>3</b>	<b>Credits</b>	<b>5</b>

<b>Purpose</b>	<p>This unit standard is for people providing services in a health or wellbeing setting.</p> <p>People credited with this unit standard are able to:</p> <ul style="list-style-type: none"> <li>• Describe cultural preferences of self and people being supported provide support to people from different cultures in a health or wellbeing setting.</li> <li>• Support people according to their cultural preferences.</li> </ul>
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<b>Classification</b>	Health, Disability, and Aged Support > Community Support Services
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<b>Available grade</b>	Achieved
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### Guidance Information

- 1 Legislation and Codes relevant to this unit standard include but are not limited to:
  - — Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996 (the Code of Rights);
  - — Health and Disability Services (Safety) Act 2001;
  - — Health and Safety at Work Act 2015;
  - — Human Rights Act 1993;
  - — Privacy Act 1993.
- 2 New Zealand Standards relevant to this unit standard ~~include but are not limited to:~~
  - — NZS 8134.0:2008 ~~Health and disability services Standards—Health and disability services (general) Standard;~~
  - — NZS 8134.1:2008 ~~Health and disability services Standards—Health and disability services (core) Standards;~~
  - — NZS 8158:2012 ~~Home and community support sector Standard;~~ available at <https://www.standards.co.nz/>;
- ~~3 — In the context of this unit standard, support should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a client's health and wellbeing needs to be met.~~
- 34 Definitions:
  - — Culture – the totality of socially transmitted beliefs, values, customs, behaviour patterns and/or practices, together with all other products of human work and thought that are common to – or characteristic of – a particular group or

community. The concept of culture may reflect factors and indicators such as: age, disability, gender, ethnicity, group affiliation, occupation, organisational background, immigrant or refugee status, institutional care, religion or spiritual beliefs, sexual orientation, socio-economic status and cultures within Māori, Pākehā, Pasifika, Asian groupings; including identification with a culture through birth, adoption, or genealogy or whakapapa.

- *Health or wellbeing setting* includes but is not limited to: the aged care, acute care, community support, disability, mental health, and social services sectors.
- ~~Person~~ – a person accessing services. Other terms used for ~~the 'person'~~ may include client, consumer, customer, patient, individual, resident, ~~service user~~, tūroro, or tangata whai ora.
- Support should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a person's health and wellbeing needs to be met.
- Cultural preferences may be related but not limited to: food, music, clothing, communication, customs, celebrations, death and dying.

4 Evidence is required of supporting two people who have different cultures to the support worker's own culture.

5 Demonstration of knowledge and skills must be in accordance with relevant workplace policies and procedures.

465 Evidence for the practical components of this unit standard must be gathered in the a health and wellbeing workplace.

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## Outcomes and performance criteria

### Outcome 1

~~Provide support to~~ Describe own cultural preferences and for people being supported people from different cultures in a health or wellbeing setting.

~~Range~~ ~~evidence is required of supporting two people from cultures different from the support worker's.~~

### Performance criteria

1.1 Four own cultural preferences are described.

1.2 Four cultural preferences of people being supported are described.

4.1 ~~Cultural preferences of the support worker and those of the person being supported are compared in terms of similarities and differences.~~

~~Range~~ ~~cultural preferences may be related to clothing, communication, customs, celebrations, death and dying;~~  
~~evidence is required for one similarity and one difference for three preferences.~~

~~1.2 Implications of the person's cultural preferences are described in terms of the support worker's role.~~

~~Range cultural preferences may be related to food, clothing, communication, customs, celebrations, death and dying;~~

~~evidence is required for a minimum of three preferences for each person.1.3~~

Processes for identifying and recording cultural preferences of people being supported are described.

1.4 Methods of providing support that meet four different cultural preferences are described.

## Outcome 2

Support people according to their cultural preferences.

### Performance criteria

24.31 Support for people from a different culture is provided in terms of according to their people's cultural preferences.

Range evidence is required for the ~~three~~ four preferences identified in performance criterion 1.~~22~~.

<b>Replacement information</b>	This unit standard replaced unit standard 26970
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<b>Planned review date</b>	31 December 202 <u>54</u>
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### **Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	16 April 2015	<del>N/A</del> <u>31 December 2022</u>
Rollover and Revision	2	26 September 2019	<u>31 December 2022</u> <del>N/A</del>
<u>Review</u>	<u>3</u>	<u>MM 2020</u>	

<b>Consent and Moderation Requirements (CMR) reference</b>	0024
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This CMR can be accessed at <https://www.nzqa.govt.nz/framework/search/index.do>.

### **Comments on this unit standard**

Please contact Careerforce [info@careerforce.org.nz](mailto:info@careerforce.org.nz) if you wish to suggest changes to the content of this unit standard.