

Title	Provide information about resources and support services in a health or wellbeing setting		
Level	3	Credits	2

Purpose	<p>People credited with this unit standard are able to:</p> <ul style="list-style-type: none"> • Demonstrate knowledge of community support services and resources available for the person being supported and/or their support network. • Provide information about a community support service or resource to the person being supported and/or their support network.
----------------	---

Classification	Health, Disability, and Aged Support > Whānau Ora and Community Support
-----------------------	---

Available grade	Achieved
------------------------	----------

Guidance Information

- 1 Legislation and Code relevant to this unit standard include but are not limited to:
 - Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996;
 - Health and Disability Services (Safety) Act 2001;
 - Health and Safety at Work Act 2015;
 - Human Rights Act 1993;
 - Privacy Act 1993;
 - all available at <http://www.legislation.govt.nz/>.
- 2 New Zealand Standards relevant to this unit standard:
 - NZS 8134.0:2008 *Health and disability services (general) Standard*;
 - NZS 8134.1:2008 *Health and disability services (core) Standards*;
 - NZS 8158:2012 *Home and Community Support Sector Standard*, available at <https://www.standards.co.nz/>.
- 3 Definitions:
 - *Health or wellbeing setting* includes but is not limited to: the aged care, acute care, community support, disability, mental health, rehabilitation, social services and youth development sectors.
 - *Key points of the support service or resource* must include but are not limited to – target population, how it is accessed, services offered.
 - *Personal plan* – is a generic term that covers the individual or group plans (which may also be referred to by other names) that are developed with people receiving support (and may include their family/whānau as appropriate).

- *Support services and resources* may refer to counselling services, health services, advocacy services and advisory services.
 - *Support* should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a person's health and wellbeing needs to be met.
 - *Support network* refers to the family, whānau or support people of a person being supported.
 - *Target population* may refer to the target audience and purpose for whom the service is there to support such as cultural groups, common illnesses or disabilities.
- 5 Demonstration of knowledge and skills must be in accordance with relevant organisational policies and procedures.
- 6 Evidence for practical components of this unit standard must be gathered in the health and wellbeing setting.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of community support services and resources available for the person being supported and/or their support network.

Performance criteria

- 1.1 Sources of community support and resources are identified.
- Range evidence is required of four sources.
- 1.2 Key points of the support service or resource offered by each identified service are described.

Outcome 2

Provide information about a community support service or resource to the person being supported and/or their support network.

Performance criteria

- 2.1 Information provided outlines the key points of the support service or resource offered.
- 2.2 Information provided is consistent with the needs in the person's personal plan and identifies the relevance of the support service or resource to the person and/or their support network.
- 2.3 Information provided identifies how the support service or resource can be accessed.

Planned review date	31 December 2025
----------------------------	------------------

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	21 March 1995	31 December 2017
Revision	2	21 March 1995	31 December 2017
Revision	3	28 August 1996	31 December 2017
Review	4	24 November 1999	31 December 2017
Rollover and Revision	5	20 May 2008	31 December 2017
Revision	6	21 January 2011	31 December 2017
Review	7	16 April 2015	31 December 2021
Rollover and Revision	8	24 October 2019	31 December 2022
Review	9	MM 2020	

Consent and Moderation Requirements (CMR) reference	0024
--	------

This CMR can be accessed at <https://www.nzqa.govt.nz/framework/search/index.do>

Comments on this unit standard

Please Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.