

<b>Title</b>	<b>Provide information about resources and support services in a health or wellbeing setting</b>		
<b>Level</b>	<b>3</b>	<b>Credits</b>	<b>2</b>

<b>Purpose</b>	<p><del>This unit standard is for people providing services in a health or wellbeing setting.</del></p> <p>People credited with this unit standard are able to:</p> <ul style="list-style-type: none"> <li>• <del>Demonstrate knowledge of community support services and resources available for the person being supported and/or their support network of a person being supported.</del></li> <li>• <del>Provide information about a community support service or resource to the person being supported and/or their support network of a person being supported.</del></li> <li>• <del>identify and describe community support services and resources for family, whānau or support person(s); and provide information about a community support service or resource to family, whānau or support person(s) in a health or wellbeing setting.</del></li> </ul>
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<b>Classification</b>	Health, Disability, and Aged Support > Whānau Ora and Community Support
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<b>Available grade</b>	Achieved
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**Guidance Information**

- 1 Legislation and ~~Codes~~ relevant to this unit standard include but are not limited to:
  - ~~Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996;~~
  - ~~Health and Disability Services (Safety) Act 2001;~~
  - ~~Health and Safety at Work Act 2015;~~
  - ~~Human Rights Act 1993;~~
  - ~~Privacy Act 1993;~~
  - ~~all available at <http://www.legislation.govt.nz/>.~~
  
- 2 New Zealand Standards relevant to this unit standard ~~includes but are not limited to:~~
  - ~~NZS 8134.0:2008 *Health and Disability Services Standards—Health and disability services (general) Standard*;~~
  - ~~NZS 8134.1:2008 *Health and Disability Services Standards—Health and disability services (core) Standards*;~~
  - ~~NZS 8158:2012 *Home and Community Support Sector Standard*; available at <https://www.standards.co.nz/>.~~

~~3 In the context of this unit standard, support should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a person's health and wellbeing needs to be met.~~

#### 43 Definitions:

- ~~Health or wellbeing setting includes but is not limited to: the aged care, acute care, community support, disability, mental health, rehabilitation, social services and youth development sectors.~~ Health or wellbeing setting includes but is not limited to – the aged care, acute care, community support, disability, mental health, and social services sectors.
- Key points of the support service or resource must include but are not limited to – target population, how it is accessed, services offered.
- ~~Personal plan – is a generic term that covers the individual or group plans (which may also be referred to by other names) that are developed with people receiving support (and may include their family/whānau as appropriate).~~
- Support services and resources may refer to counselling services, health services, advocacy services and advisory services.
- Support should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a person's health and wellbeing needs to be met.
- Support network refers to the family, whānau or support people of a person being supported.
- Target population may refer to the target audience and purpose for whom the service is there to support such as cultural groups, common illnesses or disabilities.

5 Demonstration of knowledge and skills must be in accordance with relevant workplace-organisational policies and procedures.

6 Evidence for practical components of this unit standard must be gathered in the health and wellbeing workplacesetting.

## Outcomes and performance criteria

### Outcome 1

~~Identify and describe~~ Demonstrate knowledge of community support services and resources available for the person being supported and/or their support network-of-a person being supported.  
family, whānau or support person(s) in a health or wellbeing setting.

### Performance criteria

1.1 Sources of community support and resources for the support network of a person being supported family, whānau or support person(s) are identified.

Range evidence is required of four sources.

1.2 Key points of the support service or resource offered by each identified service are described.

~~Range — key points must include but are not limited to — target population, referral procedures, how it is accessed, services offered, cultural orientation.~~

**Outcome 2**

Provide information about a community support service or resource to ~~the person being supported and/or their support network of a person being supported.~~ family, whānau or support person(s) in support network, a health or wellbeing setting.

**Performance criteria**

2.1 Information provided outlines the key points of the support service or resource offered.

~~Range — key points must include but are not limited to — target population, referral procedures, how it is accessed, services offered, cultural orientation.~~

2.2 Information provided is consistent with the needs ~~identified~~ in the person's personal plan; and identifies the relevance of the support service ~~or resource to the person and/or their support network of a person being supported.~~ family, whānau or support person(s).

2.3 Information provided identifies how the support service or resource can be accessed. ~~family, whānau or support person(s) can access the support service or resource.~~

<b>Planned review date</b>	31 December 202 <u>5</u> <del>4</del>
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	21 March 1995	31 December 2017
Revision	2	21 March 1995	31 December 2017
Revision	3	28 August 1996	31 December 2017
Review	4	24 November 1999	31 December 2017
Rollover and Revision	5	20 May 2008	31 December 2017
Revision	6	21 January 2011	31 December 2017
Review	7	16 April 2015	<u>31 December 2021</u> N/A
Rollover and Revision	8	24 October 2019	<u>31 December 2022</u> N/A
<u>Review</u>	<u>9</u>	<u>MM 2020</u>	

**Consent and Moderation Requirements (CMR) reference**

0024

This CMR can be accessed at <https://www.nzqa.govt.nz/framework/search/index.do>.

**Comments on this unit standard**

Please Careerforce [info@careerforce.org.nz](mailto:info@careerforce.org.nz) if you wish to suggest changes to the content of this unit standard.